Product Warranty

Warranty Terms and Conditions for Built-in Furniture

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Full Year

G-CODE CABINETRY

Warranty Terms and Conditions

Sweet P Studio Co., Ltd. (Head Office)

Brand: G-Code Cabinetry

To give you confidence in the quality of our products and services, the Company sets out the following warranty terms and conditions.

1. Warranty Period

- Furniture structure: Covered for **1 year** from the date of handover.
- Fittings: Hinges, drawer slides, handles and leveling feet are covered for **1 year**.

2. Warranty Coverage

This warranty covers:

- Damage caused by defects in manufacturing or installation, such as a warped or deformed furniture frame, drawer slides that do not work, or broken hinges.
- Normal use, provided the product has not been forced or modified.

3. Warranty Exclusions

The warranty is void in the following cases:

- Damage caused by improper use, such as hanging on, pulling hard on, or striking the furniture with excessive force.
- Damage from accidents, water leaks, high humidity, fire, termites or natural disasters.
- Repairs or modifications made by the customer or by any third party who is not part of the Company's team.
- Normal wear and tear, such as fading, scratches and stains.

4. Additional Terms

- The Company reserves the right to inspect and assess all damage before any warranty claim is accepted.
- If a product or part is replaced or repaired, a new warranty period does not begin; the original warranty period continues to apply.

5. Reporting a Problem

If you find a problem or defect, please notify the Company within 7 days of discovering it, with photos or other evidence attached, so we can coordinate quickly.

Customer Service:

Phone: 062-4419414

Line: @gcodeth

Email: contact@sweetpstudioth.com